

2024 Half Year results

Investor presentation

19 August 2024

1



Group Highlights& Business Unit Performance

Marcus Price | CEO

Group Highlights: Transformation delivering strong results



Strong growth in earnings

Adjusted EBITDA

\$67m



52%¹

Operating leverage driving significant margin expansion

Adjusted EBITDA Margin

21.7%



760bps¹

Balance Sheet deleveraged

Leverage ratio



(post sale of UK Mortgages)

FY24 Guidance upgraded

FY24 Adjusted EBITDA



\$126-132m

(post sale of UK Mortgages)

¹ Compared with pcp (1H23)

²% change in guidance applied at the midpoint pre asset sales

Transformation delivering operating leverage: Pro forma results demonstrating strength of businesses which contributed to full period





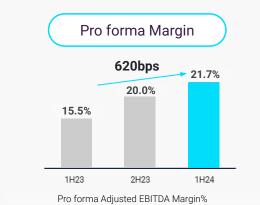
Higher quality businesses, improving revenue growth trajectory

- New pricing frameworks implemented
- Uplift of commercial teams
- Reinvestment in product enhancements and innovation
- Strong leadership in UK driving improved earnings



Cost base reset continues, disciplined cost management embedded

- Streamlined operating model driving down cost
- Pro forma FTE reduction of 11% since Jun 23
- 2% reduction in non-wage opex, in high inflationary environment



Transformation and disciplined cost management driving margin expansion

 Margin expansion delivered through disciplined cost management and capital allocation, along with divesting of lower margin businesses.

APAC Wealth: Revenue resilient with strong growth in earnings



Revenue

\$66.6m

13%

Adjusted EBITDA

\$25.2m

136%

Adjusted EBITDA margin

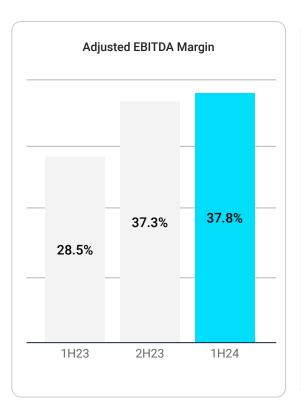
37.8%

1930 bps

Revenue per FTE

\$0.25m

1 27%



- New pricing frameworks being implemented
- 11% opex reduction enhanced delivery model & greater operational rigour
- Reinvestment back into core products.

Trading & Global Market Data: Revenue resilient despite softer trading environment; improved operating margins on lower cost base



Revenue

\$101.5m

1%

Adjusted EBITDA

\$22.2m

1 56%

Adjusted EBITDA margin

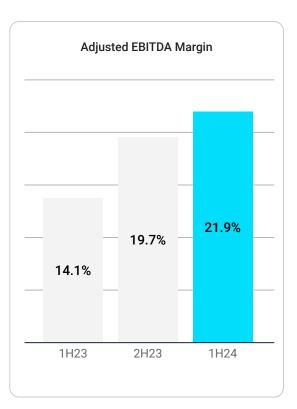
21.9%

1780 bps

Revenue per FTE

\$0.32m

19%



- Upgraded sales capability driving new business wins & sustainable price increases, offset by industry consolidation & lower trading volumes and IPOs
- 9% reduction in opex achieved
- Reinvesting into product delivery & new cloud-based technologies.

Superannuation: Performance below expectations, strategic options under review



Revenue

\$26.5m



Adjusted EBITDA

(\$3.6)m

Adjusted EBITDA margin

(13.5)% n/m Revenue per FTE

\$0.10m



- Current performance is below acceptable level
- Actions have been taken on cost and revenue; improved second half expected.
- New CEO Sam Wall appointed in August
- Strategic options under review further update in Feb 2025.

UK: Significant turnaround under strengthened leadership



Revenue

\$70.7m

111

11%

Adjusted EBITDA

\$13.1m

90%

Adjusted EBITDA margin

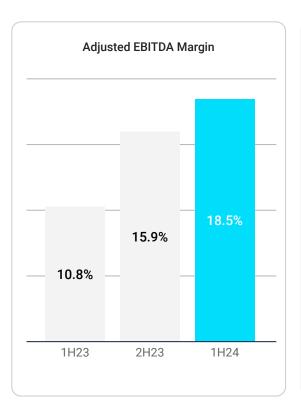
18.5%

1770 bps

Revenue per FTE

\$0.18m

1 29%



- UK business turnaround executed through strengthened leadership team led by Harry Mitchell
- Strong margin enhancement
- Three notable Wealth contracts re-signed £43m (\$A84m) locked in over next five years.

South Africa and Canada: Focused on empowering local management





\$34.8m

1 5%

Adjusted EBITDA

\$8.4m

55%

Adjusted EBITDA margin

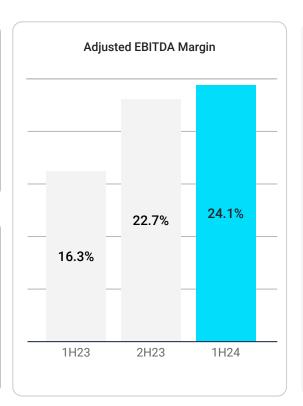
24.1%

1780 bps



\$0.20m

136%



- Solid growth in revenue and continued improvement on earnings.
- Focused on empowering local management to drive results.

Note: Constant currency numbers in appendix.



Financials

Julia Wong | **Deputy CFO**

1H24 - Key metrics: Results demonstrate benefits of transformation program



Adjusted EBITDA

\$67.0m

1 52% vs pcp

Underlying PAT (UPAT)

\$33.0m

11 \$18.2m vs pcp

NPAT

\$17.3m

up from \$(139.8)m in pcp

Leverage

1.2x

(post sale of UK Mortgages¹)

NPATA

\$17.2m

up from \$4.5m in pcp

Underlying EPS

\$18.2cps

10.1cps vs pcp

Free Cash Flow

\$26.4m

1 27% vs pcp

Dividend

To be reinstated for Final 2024 Div

Group P&L: Adjusted EBITDA up 52%, costs down 10%



\$AUDm	1H23	1H24	% vs PCP
Total Revenue	311.6	309.0	(1%)
Staff costs	(173.2)	(153.4)	(11%)
Cost of sales	(55.2)	(53.0)	(4%)
Other operating expenses	(39.2)	(35.6)	(9%)
Operating Costs	(267.6)	(242.0)	(10%)
Adjusted EBITDA	44.0	67.0	52%
Adjusted EBITDA margin - %	14.1%	21.7%	7.6%
Underlying NPAT	14.8	33.0	>100%
Underlying EPS	8.1	18.2	>100%

P&L Highlights

- Broadly flat revenue reflects sale of businesses; pro forma revenue up 4% to \$302.4m
- Opex 10% lower; disciplined approach to cost management in high inflation environment; down 4% on pro forma basis
- Adjusted EBITDA materially higher; up 52%
- Adjusted EBITDA Margin up 8% to 21.7%; notably improved operating leverage
- Strong increase in Underlying EPS to 18.2cps.

Group P&L continued: Adjusted EBITDA reconciliation to NPAT



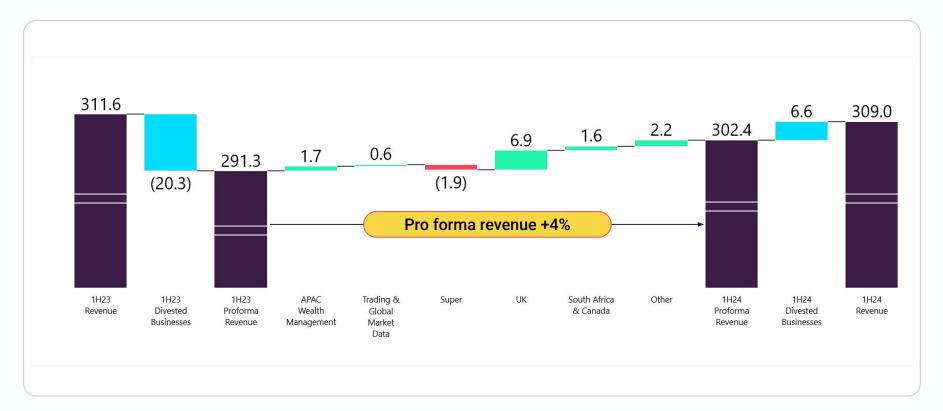
\$AUDm	1H23	1H24	% vs PCP
Adjusted EBITDA	44.0	67.0	52%
Excluded items	(14.5)	(20.2)	39%
M&A related items	(0.9)	(7.4)	-
Transformation related costs	(13.6)	(12.8)	-
D&A (excl acquired amortisation)	(13.5)	(13.8)	(2%)
Net interest	(10.3)	(10.4)	(1%)
Tax	(1.2)	(5.4)	>100%
NPATA	4.5	17.2	>100%
Acquired amortisation	(6.3)	(7.8)	21%
Impairment of intangibles	(142.9)	-	
Gain & Loss - Disposal of Investments	-	1.3	
Tax	4.9	6.6	>100%
NPAT	(139.8)	17.3	>100%
Statutory/Reported EPS (c)	(76.5)	9.5	>100%

Strong growth in NPATA driving improved cashflow

- NPATA of \$17.2m, up \$12.7m driving improved free cashflow
- Excluded items from Adjusted EBITDA:
 - o M&A expenses higher: Platforms, MSO, Pulse
 - Transformation costs (inc redundancies) trending at 1H23 levels
- Transformation completes in December with finalisation expenses to be incurred in 1H25
- Notable improvement in 1H24 NPAT; 1H23 impacted by intangible impairments.

Revenue: Solid pro forma revenue growth

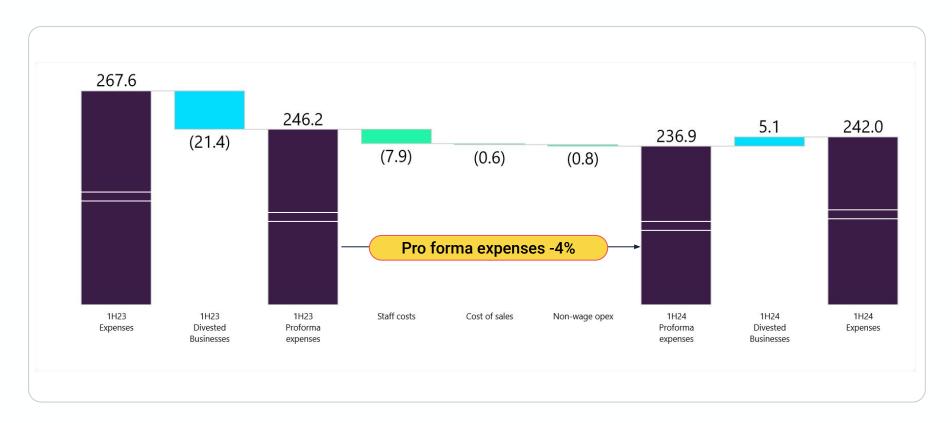




^{*} Pro forma: revenue from business that continued for full 1H23 and 1H24 periods, excludes Platforms, MFA and Pulse. Note: 1H24 revenue includes +\$5.7m favourable FX translation

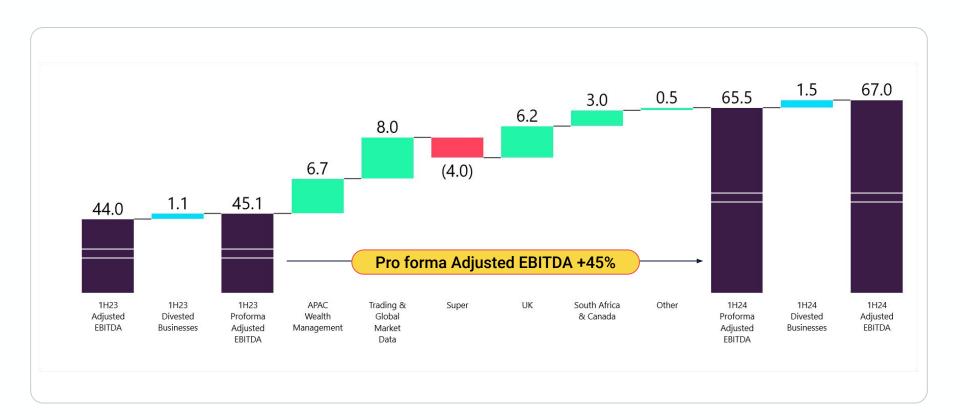
Costs: Lower opex driven by cost discipline across Group





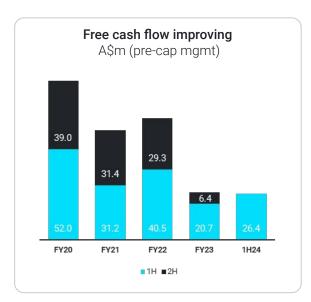
Adjusted EBITDA: Material growth in key business segments

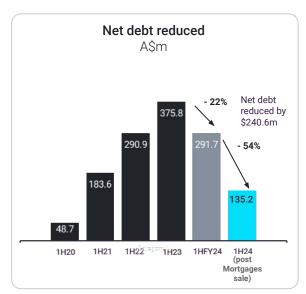


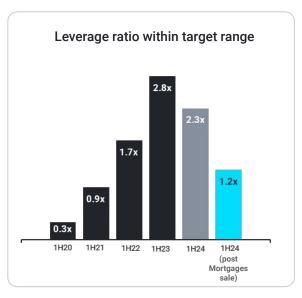


Balance sheet: Significantly stronger









- Free cash flow improvement of 28% to \$26.4m (1H23: \$20.7m)
- Net debt materially reduced to \$135.2m (post completed UK Mortgages sale), \$240.6m lower than 1H23 with asset sales and retained cashflow driving improvement
- Leverage ratio of 1.2x within target range of 1.0 1.5x per Capital Management Plan, ahead of schedule
- Dividend to recommence for 2024 final dividend.

Significant uplift to 2024 Guidance



FY24 Adjusted EBITDA Prior guidance² Upgraded guidance pre asset sales Upgraded guidance post asset sales \$135m -\$141m Up 9% \$126m -\$132m

¹ % change in guidance applied at the midpoint. FY24 Adjusted EBITDA pre-asset sales assumes 12 month contribution from businesses subsequently divested. Upgraded guidance post asset sales includes contribution of divested business up until the date of completion.

² Prior guidance for FY24 Adjusted EBITDA advised on 1 May 2024



Summary and Outlook

Marcus Price | CEO

Focus of 2H24: Complete transformation program; identify future growth opportunities





Transformation at 'three quarter time'

Benefits realised ahead of schedule. Management focused on program completion in 2H24.



Growth vectors explored

Business focused on assessing future growth vectors. Strategic reviews underway to drive product development and revenue growth.



Embed operational discipline

Transformation disciplines to continue beyond 2H.
Continued focus on cost management and operational rigour.



Contact

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Appendices

APAC Wealth Management (constant currency)

A\$m
Recurring revenue
Non-recurring revenue
Total Revenue
Staff costs
Cost of sales
Other direct expenses
Indirect expenses
Operating Costs
Adjusted EBITDA (constant currency)
FX ¹
Adjusted EBITDA
Adjusted EBITDA margin (CC)

1H2	FY23	2H23CC	1H23
65	129.0	64.8	64.2
1.	1.4	0.7	0.7
66	130.4	65.5	64.9
(21	(47.1)	(21.3)	(25.8)
(3.	(7.8)	(3.6)	(4.2)
(1.	(4.3)	(1.9)	(2.4)
(13	(28.3)	(14.3)	(14.0)
(41	(87.5)	(41.1)	(46.4)
25	42.9	24.4	18.5
(0.	-	-	-
25	42.9	24.4	18.5
38.	32.9%	37.3%	28.5%

1H24CC
65.3
1.2
66.5
(21.8)
(3.9)
(1.7)
(13.7)
(41.1)
25.4
(0.2)
25.2
38.2%

Trading & Global Market Data (constant currency)

A\$m
Recurring revenue
Non-recurring revenue
Total Revenue
Staff costs
Cost of sales
Other direct expenses
Indirect expenses
Operating Costs
Adjusted EBITDA (constant currency)
FX ¹
Adjusted EBITDA
Adjusted EBITDA margin (CC)

1H23	2H23CC	FY23	1H24CC
99.1	99.1	198.2	98.1
1.8	2.3	4.1	2.1
100.9	101.4	202.3	100.2
(30.2)	(27.0)	(57.2)	(26.7)
(35.1)	(32.3)	(67.4)	(32.3)
(5.5)	(4.6)	(10.1)	(2.8)
(15.9)	(17.2)	(33.1)	(16.1)
(86.7)	(81.1)	(167.8)	(77.9)
14.2	20.3	34.5	22.3
-	(0.0)	-	(0.1)
14.2	20.3	34.5	22.2
14.1%	20.0%	17.1%	22.3%

¹ 2H23 and 1H24 shown on 1H23 average FX rates

Superannuation (constant currency)

A\$m
Recurring revenue
Non-recurring revenue
Total Revenue
Staff costs
Cost of sales
Other direct expenses
Indirect expenses
Operating Costs
Adjusted EBITDA (constant currency)
FX ¹
Adjusted EBITDA
Adjusted EBITDA margin (CC)

1H23	2H23CC	FY23	1H24CC
24.1	19.3	43.4	18.7
4.3	6.5	10.8	7.8
28.4	25.8	54.2	26.5
(21.7)	(21.3)	(43.0)	(22.0)
(0.5)	(0.2)	(0.7)	(1.4)
(2.1)	(3.8)	(5.9)	(3.0)
(3.7)	(4.4)	(8.1)	(3.7)
(28.0)	(29.7)	(57.7)	(30.1)
0.4	(3.9)	(3.5)	(3.6)
-	-	-	0.0
0.4	(3.9)	(3.5)	(3.6)
1.4%	-15.1%	-6.5%	-13.8%

¹ 2H23 and 1H24 shown on 1H23 average FX rates

UK pro forma (constant currency)

UK (Pro forma)

A\$m	1H23	2H23CC	FY23	1H24CC
Recurring revenue	54.2	55.3	109.5	57.2
Non-recurring revenue	9.6	8.3	17.9	9.5
Total Revenue	63.8	63.6	127.4	66.7
Staff costs	(34.8)	(31.8)	(66.6)	(33.9)
Cost of sales	(5.2)	(6.0)	(11.2)	(5.9)
Other direct expenses	(3.9)	(3.1)	(7.0)	(2.6)
Indirect expenses	(13.0)	(13.6)	(26.6)	(12.7)
Operating Costs	(56.9)	(54.5)	(111.4)	(55.1)
Adjusted EBITDA (constant currency)	6.9	9.1	16.0	11.6
FX	-	1.7	1.7	1.5
Adjusted EBITDA	6.9	10.8	17.7	13.1
Adjusted EBITDA margin (CC)	10.8%	14.3%	12.6%	17.4%

UK 1H24 reconciliation

A\$m	Continuing	MSO	Proforma	Puls
Recurring revenue	44.5	12.7	57.2	2.9
Non-recurring revenue	3.8	5.7	9.5	0.1
Total Revenue	48.3	18.4	66.7	3.0
Staff costs	(24.7)	(9.2)	(33.9)	(1.2
Cost of sales	(4.8)	(1.1)	(5.9)	-
Other direct expenses	(1.9)	(0.7)	(2.6)	-
Indirect expenses	(9.5)	(3.3)	(12.7)	-
Operating Costs	(40.9)	(14.3)	(55.1)	(1.2
Adjusted EBITDA (constant currency)	7.4	4.1	11.6	1.8
FX ¹	1.1	0.5	1.5	0.0
Adjusted EBITDA	8.5	4.6	13.1	1.8
Adjusted EBITDA margin (CC)	15.4%	22.5%	17.4%	60.0

Total UK 60.1 9.6 69.7

(35.1)

(5.9)(2.6)(12.7)(56.3)13.4 1.5 14.9 19.2%

 $^{^{\}rm 1}\,{\rm Pro}$ forma basis including businesses that continued for full period, i.e. excludes Pulse $^{\rm 2}\,{\rm 2H23}$ and 1H24 shown on 1H23 average FX rates

UK continuing vs divested (constant currency)

UK - Continuing

A\$m	1H23	2H23	FY23	1H24	A\$m	1H23	2H23CC	FY23	1
Recurring revenue	42.8	43.3	86.1	44.5	Recurring revenue	15.8	16.2	32.0	
Non-recurring revenue	3.3	3.4	6.7	3.8	Non-recurring revenue	6.3	7.1	13.4	
Total Revenue	46.1	46.7	92.8	48.3	Operating Revenue	22.1	23.3	45.4	
Staff costs	(27.9)	(23.8)	(51.7)	(24.7)	Staff costs	(8.2)	(9.3)	(17.5)	
Cost of sales	(4.3)	(5.2)	(9.5)	(4.8)	Cost of sales	(0.9)	(8.0)	(1.7)	
Other direct expenses	(3.2)	(2.4)	(5.6)	(1.9)	Other direct expenses	(0.7)	(0.7)	(1.4)	
Indirect expenses	(9.3)	(9.8)	(19.1)	(9.5)	Indirect expenses	(3.7)	(3.8)	(7.5)	
Operating Costs	(44.7)	(41.2)	(85.9)	(40.9)	Operating Costs	(13.5)	(14.6)	(28.1)	
Adjusted EBITDA (constant currency)	1.4	5.5	6.9	7.4	Adjusted EBITDA (constant currency)	8.6	8.7	17.3	
FX	-	1.2	1.2	1.1	FX ¹		0.5	0.5	
Adjusted EBITDA	1.4	6.7	8.1	8.5	Adjusted EBITDA	8.6	9.2	17.8	
Adjusted EBITDA margin (CC)	3.0%	11.8%	7.4%	15.4%	Adjusted EBITDA margin (CC)	38.9%	37.3%	38.1%	:
					I				

UK Divested (Mortgages & Pulse)

 $^{^{\}rm 1}$ 2H23 and 1H24 shown on 1H23 average FX rates

Managed Other (constant currency)

Managed other - South Africa & Canada

A\$m	1H23	2H23CC	FY23	1H24CC
Recurring revenue	31.9	31.7	63.6	33.0
Non-recurring revenue	1.3	2.0	3.3	1.5
Total Revenue	33.2	33.7	66.9	34.5
Staff costs	(13.4)	(11.6)	(25.0)	(11.8)
Cost of sales	(7.5)	(7.5)	(15.0)	(7.7)
Other direct expenses	(0.8)	(0.7)	(1.5)	(0.6)
Indirect expenses	(6.1)	(6.2)	(12.3)	(6.0)
Operating Costs	(27.8)	(26.0)	(53.8)	(26.1)
Adjusted EBITDA (constant currency)	5.4	7.7	13.1	8.4
FX	0.0	0.2	(0.3)	0.0
Adjusted EBITDA	5.4	7.9	12.8	8.4
Adjusted EBITDA margin (CC)	16.3%	22.8%	19.6%	24.3%

Managed other - Divested

A\$m	1H23	2H23CC	FY23	1H24CC
Recurring revenue	11.0	8.1	19.1	2.3
Non-recurring revenue	5.0	3.4	8.4	3.6
Total Revenue	16.0	11.5	27.5	5.9
Staff costs	(14.0)	(8.5)	(22.5)	(2.3)
Cost of sales	(2.7)	(3.7)	(6.4)	(0.8)
Other direct expenses	(3.3)	(1.6)	(4.9)	(0.5)
Indirect expenses	(0.5)	(0.2)	(0.7)	(2.4)
Operating Costs	(20.5)	(14.0)	(34.5)	(6.0)
Adjusted EBITDA (constant currency)	(4.5)	(2.5)	(7.0)	(0.1)
FX	-	-	-	-
Adjusted EBITDA	(4.5)	(2.5)	(7.0)	(0.1)
Adjusted EBITDA margin (CC)	-28.1%	-21.8%	-25.5%	-1.7%

¹ 2H23 and 1H24 shown on 1H23 average FX rates

1H24 Underlying NPAT

\$AUDm	1H23	1H24
Reported NPAT	(139.8)	17.3
Adjustments:		
Add:		
M&A related activity	0.9	7.4
Transformation related costs	13.6	12.8
Intangibles impairment / derecognition	142.9	-
Amortisation of acquired intangibles	6.3	7.8
Deduct:		
(Gains)/Loss on disposal of subsidiary	-	(1.3)
Net tax effects of adjustments above	(9.0)	(11.0)
Underlying NPAT	14.8	33.0
Underlying EPS (c) ¹	8.1	18.2

¹ Calculated using weighted average shares of 181.5m (1H23: 182.6m)

Glossary

Constant Currency Results are converted at the average foreign exchange rates used for 1H23

Constant Currency Growth Growth based on constant currency results

Free Cash Flow Cash generated from operating activities less taxes, net interest, capital expenditure and lease payments

Leverage Net debt / EBITDA excluding share based payment expense less lease payments (excluding EBITDA from disposals in last 12 months)

Net Debt Borrowings excluding capitalised borrowing costs, net of derivatives, and less cash and cash equivalents

Reported Earnings Per Share Reported NPAT / Weighted average number of ordinary shares used in basic earnings per share

NPATA PATA represents Statutory NPAT adjusted for the after-tax effect of impairment, write-off and amortisation of acquired intangibles, and

gains/loss on sale of assets

Underlying Earnings Per Share Underlying NPAT / Weighted average number of ordinary shares used in basic earnings per share

Underlying NPAT NPAT excluding acquired amortisation & non-operating and significant items after tax

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